

Short Course: Advanced Incident Management Operations

1 May 2001 ■ Marriott Hotel ■ Brisbane ■ Australia

Course Leader

John O'Laughlin, Parsons Brinckerhoff Farradyne Inc – USA

John has over 28 years of actual incident management experience, (formerly in Washington State Patrol) and is now employed fulltime on incident management projects throughout the United States. He and his team have gathered the best of the best and put it into a thought provoking highly detailed presentation.

Course Description

This course addresses institutional and technical aspects of safe and efficient resolution of traffic incidents and other roadway emergencies. The course focuses on practices to obtain good inter-agency and inter-disciplinary understanding and cooperation. The safety of responders and motorists associated with roadway emergencies is also a major concern. This course will focus on safety first and also give a detailed review of the best procedures, laws, policies, inter-agency agreements, on scene coordination methods, and clearance techniques available anywhere.

Course Outcomes

Upon completion of the course, participants will be able to:

- Recognize the need for a formalized structure for inter-agency and inter-disciplinary coordination to manage traffic incidents.
- Identify the various institutional and technical aspects of traffic incident management.
- Identify a short-term list of "next-step" actions to improve multi-agency response to major and minor traffic incidents.

Who Should Attend

Persons at management levels in various agencies who direct the resources of their agencies at the scene of a traffic incident or in response to an incident.

Agencies which should be represented at workshops include: law enforcement, transportation (including traffic management and highway maintenance) and other emergency management personnel responding to traffic emergencies on freeways and arterial streets.

For more information contact:

Short Course: Advanced Incident Management Operations
C/- OzAccom Conference Services
PO Box 164
FORTITUDE VALLEY QLD 4006
AUSTRALIA
Tel: +61 (0) 7 3854 1611
Fax: +61 (0) 7 3854 1507
Email: tra@ozaccom.com.au
Website: www.transportroundtable.com.au

Course Outline

9:00 Session 1: Introduction

The course objective is to provide the opportunity to discuss local operations, share successes, determine needs for upgrades, and make recommendations for improvements. The facilitator will provide a wide range of options from successful programs throughout the United States and Canada and a presentation by Queensland Police Service on Australian practice.

9:30 Session 2: Responder Safety for Urban Freeway Incidents

Responder safety is a serious issue. This section covers the latest thinking for keeping all responders safe when responding to or working at incidents.

10:30 Morning break

10:45 Session 3: Incident Site Management

Summarizes the programs that have made significant improvements in all aspects of managing incident sites, including: prevention of secondary crashes, functional deployment of emergency vehicles, positive traffic control techniques, motorists information, effective alternate routing.

12:00 Lunch

1:00 Session 4: Incident Clearance

Of all aspects of managing incidents, clearance has the most opportunity for improvement related to getting highways opened sooner. In addition to the issues gained from attendees, the following items will be discussed: steer it - clear it, effective service patrol procedures, incident response operations, public private partnerships.

2:15 Afternoon break

2:30 Session 5: Clearance and Investigation Management

This is a critical issue throughout the world. The need for quick clearance and the need for complete investigations are sometimes in conflict. An exercise with all attendees will focus on methods to complete the investigation in a timely manner while caring for traffic. All attendees benefit by gaining an understanding of the complexities of fatal or felony crashes.

3:30 Session 6: Course Summary and Review

The attendees will be asked to prioritise the items recommended during the day, and a list of prioritised items will be developed by the class for future local incident management efforts.

4:30 Close

This Short Course is jointly organised by Transport Roundtable Australasia and PPK Environment & Infrastructure Pty Ltd. PPK is a Parsons Brinckerhoff (PB) company.



Registration Form

Please complete a separate form for each registration.
Keep a copy for your records. Please use block letters.

Contact Details

Title First Name Last Name

Job Title Organisation.....

Postal Address City State Post Code.....

Country..... Phone Fax.....

Email

Preferred name for name badge (if different from above).....

Please advise any special dietary, medical or other requirements such as wheel chair access or call OzAccom and advise requirements.

For information on accommodation or travel contact OzAccom Conference Services.

Registration fees

Registration includes course materials, morning and afternoon refreshments and lunch.

Short Course registration fee (*per person*) \$590 + \$59 GST = \$649

All prices are in Australian dollars and include 10% GST where applicable.

A Tax Invoice will be included in your letter of registration confirmation.

Payment

All fees must be paid prior to the course.

Cheque/ Money Order

Please make cheques/ money orders payable to Transport Roundtable Australasia Pty Ltd and return to the address below.

Payment by cheques or draft must be made out in Australian currency and drawn on an Australian Bank and Branch.

Credit Card

Please debit my credit card for the total amount owing on this form. Fax completed registration form with credit card details to Ozaccom on +61(0)7 3854 1507.

Bankcard Mastercard Visa Amex Diners Club

Card holder's Name Credit Card No

Signature (Required)..... Expiry Date

Please note that debits to your credit card will appear as Ozaccom on your statement.

Cancellations: Registration cancellations will only be accepted in writing. Cancellations made prior to 3rd April 2001 will be eligible for a refund, less an administrative charge of AUD\$150.00. No registration refunds will be made after this date. As an alternative to cancellation, registrations may be transferred to another name at any time, with no penalty. The conference managers must be advised of this transfer in writing.

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